

March 23rd, 2020

Dear Valued Customer,

In light of the COVID-19 pandemic and its impact on our customers, Biocept would like to reassure you regarding Biocept's business continuity plan.

As a healthcare provider, Biocept provides critical and necessary services for patients and is remaining open and focused on providing the best quality services to your patients.


Biocept understands that many of our clients have taken precautionary measures to help prevent the spread of the virus and some maybe delaying or rescheduling patient appointments. ***If you have patients who need laboratory testing by Biocept and who may not be able to come to your office for a blood draw, please contact our customer service team and Biocept will make necessary arrangements for an in-home blood collection utilizing accredited mobile phlebotomy services.***

To ensure that we protect your patients and our employees, Biocept strictly follows and adheres to universal precautions on all samples as recommended by relevant Office of Health and Safety Administration ("OSHA") and the requirements of the clinical laboratory licensing bodies, including the Clinical Laboratory Improvement Amendment ("CLIA") and the College of American Pathologist ("CAP"). In addition, Biocept has implemented additional safety protocols in our laboratory, including social distancing as well as mandating work from home practices for all non-essential laboratory personnel.

Our hearts are with those who have been affected personally by the outbreak of the (COVID-19) as well as the many communities around the world that are facing extreme measures in the attempt to slow its spread.

Should you have any further questions, please do not hesitate to reach out to our Customer Service team at 888-332-7729.

Sincerely,



Michael W. Nall
President and CEO